



Annual Report 2020–2021

A Letter from Our Board President and Interim Executive Director

Dear Friends,

The COVID-19 pandemic has been a challenge for all of us. Despite the challenges, the Corner has continued to provide high-quality, affordable, judgment-free health and wellness care and education to low-income youth and young adults ages 12-25 years old and their children.

During the year, our clinic served 1,633 patients who made 8683 visits, including visits for primary care, behavioral health, obstetrics care, well-child checks and physicals, gender affirming care, and sexual and reproductive health.

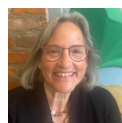
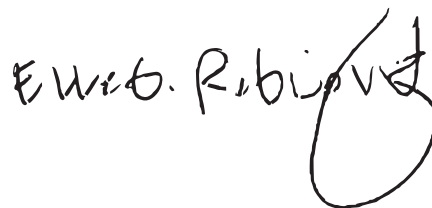
We continue to adapt to the many changes brought on by the pandemic. We are providing telehealth visits, giving our patients a safe and accessible way to receive care. We began providing COVID-19 vaccines to our patients, and to the entire community, as soon as they became available. We responded to increasing demand for mental health services, with increased visits with therapists, and with the establishment of a behavioral health clinic in an area high school.

As the statistics in this annual report demonstrate, the Corner has continued to provide critical services to meet a growing need for such care. We could not have done it without the support of our many community partners and our generous donors. We are so grateful to all who have supported the Corner Health Center and its many clients this past year. On behalf of the patients, volunteers, Board of Directors, and staff, thank you for helping us meet the health needs of our County's youth and young adults.

With gratitude,



KJ Miller
Board President



Ellen Rabinowitz
Interim Executive Director

Our Mission

The mission of the Corner Health Center is to inspire 12-to 25-year-olds (and their children) to live and sustain healthy lives by providing them with judgment-free, affordable health and wellness care and education.

Goals

Enable young people to:

- get exceptional health care
- understand the long-range implications of their behaviors and choices
- reduce risk-taking
- participate in and take responsibility for their own health and well-being

Board of Directors

President

KJ Miller, JD - Assistant General Counsel, Michigan Catastrophic Claims Association

President Elect

Angela Johnson, PhD - Manager, DTE Energy

Immediate Past President

Jack Billi, MD - Retired Physician, Health Care Management, University of Michigan

Treasurer

Ron Maurer - Partner and Chief Administrative Officer, Zingerman's Community of Business

Treasurer Elect

Conan Malmer - Founder and President of Malmer Asset Management

Secretary

Lerita McElroy - Sr. HR Partner, Colleague Relations, Trinity Health Michigan

Board Directors

Harshini Anand - Senior at Washtenaw International High School

Rhonda Conner - Warren, PhD, RN, CPNP-PC, - Nurse Practitioner, Michigan State University

Dawn Goldstein, PhD, RN, PMHNP-BC - Program Director, Psych NP, Michigan State University

Rosalyn Maben-Feaster, MD - Obstetrician Gynecologist, Michigan Medicine

Kimberly Ross - Chief Government Relations Officer, University of Michigan

Janet Weiss, PhD - Professor, University of Michigan

Tamarus Darby - Senior at Washtenaw International High School

Emeritus Directors

Mary Amoe
Jessica Ashmore
David Clifford
Tom Daniels
Ron Horvath
Gloria Jackson
Betty Kaufman*
Cindy Kleinsmith
Richard Lichtenstein
Nancie Loppnow
Valerie Mills
Simone Strong Powell
Pauline Reisner
Carole Rycus
Peter F. Schork
Marie Shaffer

Founding Executive Director

Joan Chesler, PhD*

Founding Medical Director

David Share, MD, MPH

In Memoriam*

Highlights



- Continued to protect staff, patients, and community in the fight against COVID-19 with telemedicine, vaccinations, and outreach about the benefits of receiving a COVID-19 vaccination.
- Expanded Behavioral Health Services with increased volume to meet increased demand.
- Established a Behavioral Health Clinic in an area high school to provide therapy and suicide prevention.
- Our Maternal Infant Health Program (MIHP) continued to offer perinatal support services both virtually and in person throughout the year.
- Addition of service lines included Adolescent Medicine with Board-certified OB-GYN specialist providers, care management, and telehealth services.
- Continued partnership and outreach services with Ozone House, and other community service agencies.



- Continued to expand our gender-affirming care program serving 360 patients
- Created over a dozen “commercials” playing in the lobby, an opportunity to promote Corner services and educate patients on health topics while they wait for their appointments.
- Expanded our partnership with Washtenaw County Community Mental Health (CMH) that allows for a Psychiatrist and Psychiatric Nurse Practitioner on site on select days of the week.
- As part of a worksite-wellness initiative, created a Mindfulness Suite to promote staff self-care.
- Maintained a vigorous vaccination program for staff and community, with high compliance long before mandates, with no staff cases until Omicron, and no in-house spread.

Community Impact

Who We Served

- We served 1633 patients and their children for 8683 encounters
- Patients served were 65% Women; 30% Men; 5% Non-Binary
- 22% of our patients identified as Transgender, including 5% who identified as non-binary
- 38% of our patients were Black or African American; 37% were White; 5% were LatinX or Hispanic, 7% were Asian, Native, Arab, and Other; and 13% were Undisclosed
- 30% of our patients are children and adolescents aged 0-17
- 70% of our patients were ages 18-25

Services We Provided

- 22% of our patients received Gender-Affirming care
- 120 patients made 1021 Obstetrics care visits
- 34% of patients received mental and behavioral health services
- 380 COVID-19 vaccines, 1,941 childhood immunizations, 466 Flu vaccines
- 1040 Care management visits
- 767 patients made 2404 visits for sexual and reproductive health
- 829 Well-child checks and physicals were performed
- 537 pregnancy tests (50 positive)
- 420 HIV tests
- 998 STI tests

Financial Impact

Statement of Activities 9/30/21

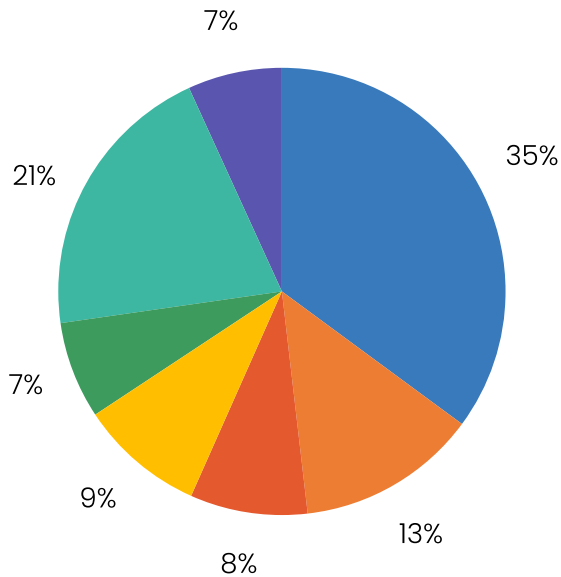
Clinic Fees	\$ 1,166,515	35%
Government Grants and Contracts	\$ 438,853	13%
In-Kind Services	\$ 276,000	8%
Foundation Grants	\$ 301,196	9%
Washtenaw Coordinated Funders	\$ 236,427	7%
Donor Support	\$ 682,984	21%
Investment Income	\$ 227,493	7%
Other Revenue	\$ 196	0%
Total Revenue	\$ 3,329,663	100%

Clinical Health Care	\$ 1,848,842	64%
Management/Administrative	\$ 757,816	26%
Development	\$ 120,872	4%
Education and Outreach	\$ 144,949	5%
Theatre Troupe	\$ 26,455	1%
Total Expenses	\$ 2,898,934	100%

Increase in Net Assets	\$ 430,729	
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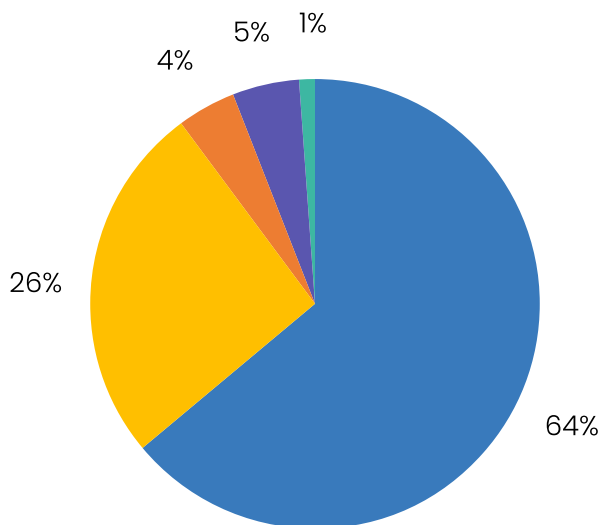
Financial Impact

Source of Funds



- Clinic Fees
- Government Grants and Contracts
- In-Kind Services
- Foundation Grants
- Washtenaw Coordinated Funders
- Donor Support
- Investment Income
- Other Revenue

Use of Funds



- Clinical Health Care
- Management/Administrative
- Development
- Education and Outreach
- Theatre Troupe

From Our Patients

Patient Satisfaction Survey Responses

Overall: people rated us 4.6 out of 5

- 100% agree or strongly agree that they would recommend the Corner to a friend
- 100% agree or strongly agree that their provider listened carefully to them and addressed their main health concern
- 100% agree or strongly agree that they felt treated non-judgmentally
- 14% state they feel nervous to come to the Corner because of the COVID-19 virus
- 95% state that telehealth is a good way to connect with their provider(s)

“What do you like about the Corner Health Center?”

- *I can be who I am without being judged!*
- *Friendly, make me feel welcome, and know exactly what I need.*
- *They listen. Easy to get along with. Always remember my son, and always check his chart before asking any questions.*
- *Non-judgmental place that actually listens to my concerns.*
- *The staff are very quick to help patients. I am still young, and don't know how to navigate some aspects of insurance and I can get help at corner.*
- *I am able to get referrals to other doctors in my insurance plan.*
- *It is a warm, welcoming place.*
- *The Corner is a very comfortable place. They do they're best to make sure all your needs are taken care of.*
- *They were easy to schedule and very nice to me at my appointment.*
- *Very kind people!*
- *I feel safe and like people understand the types of people they are serving and their concerns.*